



# NCA

National Crime Agency

## **Introduction to Suspicious Activity Reports (SARs)**

This is a United Kingdom Financial Intelligence Unit (UKFIU) Guidance Note. It is produced in line with the National Crime Agency (NCA) commitment to share perspectives on the Suspicious Activity Reports (SARs) regime.

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## Overview

This document seeks to provide an introduction to the Suspicious Activity Reports (SARs) regime. More in depth advice and guidance on the submitting of SARs can be found from the UKFIU section of the National Crime Agency (NCA) website – [www.nationalcrimeagency.gov.uk](http://www.nationalcrimeagency.gov.uk). See also the UKFIU Guidance Note, 'Submitting A SAR Within The Regulated Sector'.

## What is a SAR?

A SAR is a Suspicious Activity Report, a piece of information which alerts law enforcement that certain client/customer activity is in some way suspicious and might indicate money laundering or terrorist financing.

## Reason for suspicion

Submitting a SAR provides law enforcement with valuable information on potential criminality. It also protects you, your organisation and UK financial institutions from the risk of laundering the proceeds of crime.

By submitting a SAR to the NCA, you will be complying with any potential obligations you have under the Proceeds of Crime Act 2002 (POCA).

## When do I submit a SAR?

As soon as you '**know**' or '**suspect**' that a person is engaged in money laundering or dealing in criminal property, you must submit a SAR.

## Do I have to submit a SAR if I am not in the regulated sector?

Even if you are not in the regulated sector, you may have an obligation to submit a SAR. You may commit an offence if:

- You have '**knowledge**' or '**suspicion**' of money laundering activity or criminal property
- Do something to assist another in dealing with it
- And fail to make a SAR.

Submitting a SAR provides a defence against committing a money laundering offence.

## **Is the information contained in the SAR I submit held securely?**

All users of SARs adhere to specific guidelines to protect the confidentiality of SARs. Once a SAR is received by the NCA, it is held on a secure database. This database has strictly limited access to appropriate law enforcement and government agency staff. **THE INFORMATION IS ALWAYS HELD IN THE STRICTEST CONFIDENCE.** If, in the unlikely event you are made aware that any confidentiality may have been breached, you should contact the NCA immediately. This should be done on Freephone 0800 234 6657.

## **May I inform a client/customer that I have made a report?**

You must not say anything to your client/customer which leads to an investigation being prejudiced. If that provides you with particular difficulties, you can seek guidance from the NCA. In certain cases, a form of words can be agreed that may overcome problems.

## **What is consent in relation to SARs?**

Persons and businesses generally, and not just those in the regulated sectors, may avail themselves of a defence against money laundering charges. This can be done by seeking, via a SAR, the consent of the NCA UK Financial Intelligence Unit (UKFIU). This consent is to conduct a transaction or undertake other activity about which they have concerns. The legislation gives the NCA seven working days to respond. Where the NCA refuses consent, the transaction or activity must not proceed for a further 31 calendar days. Or, if earlier, until further notified by the NCA.

Further information is available at [www.nationalcrimeagency.gov.uk](http://www.nationalcrimeagency.gov.uk) or the NCA Consent Team on 020 7238 8282 (option 4).

## **Who do I send SARs to?**

To: The National Crime Agency (NCA)

How: Through the SAR Online system.

The NCA's electronic SAR Online system will allow your business to submit SARs in a secure and efficient manner and to receive a prompt acknowledgement. The SAR Online system is accessible through a link on the NCA website ([www.nationalcrimeagency.gov.uk](http://www.nationalcrimeagency.gov.uk)) or directly at <https://www.ukciu.gov.uk/saronline.aspx>

## **How do I register with SAR Online?**

You will require a unique email address in order to register for this service, and you can register by internet at the above address.

You will be supplied with a password by email. When your account has been activated, you will be able to login, complete and submit SARs.

## Enquiries and support

Further help or guidance is available at [www.nationalcrimeagency.gov.uk](http://www.nationalcrimeagency.gov.uk). The NCA's dedicated support team provides a helpdesk facility to address problems encountered with any aspect of SAR Online. The support team is available from 9am to 5pm Monday to Friday (excluding Bank Holidays). Please telephone 020 7238 8282 and select option '3' from the menu.

Further details on the UK's legislation and money laundering regulations are available from your regulator or the websites of Her Majesty's Treasury or the Home Office. Hard copy SARs can still be faxed to the NCA's UK Financial Intelligence Unit on 020 7238 8286. They can also be posted to: UKFIU, PO Box 8000, London SE11 5EN. *Please Note*: No acknowledgement will be sent out by the NCA for SARs submitted in hard copy.

## We need your help

UKFIU Guidance Notes are the way in which the NCA provides information regarding SARs to the regulated sector. In order to assist the UKFIU in improving this service we welcome any comments, especially with regard to the following questions:

- Was this document useful to you or not, and why?
- As a result of reading this document are you more likely to submit a SAR in the future?

If you are not currently registered with SAR Online, are you now likely to register? Please email the UKFIU Dialogue Team at [ukfiufedback@nca.x.gsi.gov.uk](mailto:ukfiufedback@nca.x.gsi.gov.uk) quoting the code "FF327FF". This code can also be quoted in any SARs that are subsequently submitted to the NCA as a result of reading this document.

## Disclaimer

Whilst every effort is made to ensure the accuracy of any information or other material contained in this document, it is provided on the basis that the NCA and its staff, either individually or collectively, accept no responsibility for any loss, damage, cost or expense of whatever kind arising directly or indirectly from or in connection with the use by any person whomsoever, of any information or other material contained therein. Any use of the information or other material contained in this document by you signifies agreement by you to these conditions.

## **Dialogue Team**

The aim of the Dialogue Team is to drive the UK Financial Intelligence Unit (UKFIU) agenda on interfacing with stakeholders on Suspicious Activity Reports (SARs) activity. The team strives to improve communication and understanding between the SARs regime participants, to increase the value extracted from the SARs regime, to provide, facilitate and contribute to various forums to share perspectives on the operation of the regime as a whole. In essence the Dialogue Team seeks to improve the quality of SARs intelligence, and promote the value and greater use of this intelligence in mainstream law enforcement activity.

For further information, please contact the NCA Dialogue Team by email at [ukfiufeedback@nca.x.gsi.gov.uk](mailto:ukfiufeedback@nca.x.gsi.gov.uk)

For more information about the NCA please go to [www.nationalcrimeagency.gov.uk](http://www.nationalcrimeagency.gov.uk)

## **Protecting the Public – Providing information back to the NCA**

Section 7(1) of the Crime and Courts Act 2013 allows you to disclose information to the NCA, provided the disclosure is made for the purposes of discharging the NCA's functions of combating serious, organised and other kinds of crime. The disclosure of such information to the NCA will not breach any obligation of confidence you may owe to a third party or any other restrictions (however imposed) on the disclosure of this information. The disclosure of personal information about a living individual by you to the NCA must still comply with the provisions of the Data Protection Act 1998 (DPA). However, you may be satisfied that the disclosure by you of such personal information to the NCA in order to assist the NCA in carrying out its functions may be permitted by s29 of the DPA. Any Section 7(1) information should be submitted to [ukfiusars@nca.x.gsi.gov.uk](mailto:ukfiusars@nca.x.gsi.gov.uk)